

Are You a Healthcare Organization that needs to reduce cost, improve productivity, and improve quality of care?

EMS Consulting Group is a management consulting firm designed to create value for manufacturers, healthcare organizations, service providers, and product developers. Our clients include organizations from the healthcare, medical device, biotech, aerospace, defense, and consumer products industries. Providing lean training and consulting services; we help our clients achieve lower costs, improved productivity and quality, and decreased turnaround times.

Case Study

The Problem: A Southern California health plan was growing its members by record numbers and was experiencing problems processing insurance claims quickly.

The Solution: EMS Consulting Group facilitated an on-site 3-day value stream mapping workshop aimed at identifying key improvements and developing a plan for implementation..

The Results: The organization was able to develop a plan that reduced the number of steps and labor involved in claims processing by over 50%, representing a large cost savings. They were also able to reduce the turnaround time from 6 weeks to fewer than 2 weeks for more than 95% of claims.



What do our clients say?

"(EMS Consulting Group Sr. Partner) Darren Dolcemascolo did a great job helping us develop and execute a plan to integrate Lean Manufacturing / Operational Excellence into our culture. He worked extremely well with Gen-Probe team, training people from multiple sites around the globe in Lean Tools and Techniques, and was instrumental in ensuring that we had the skills to move forward on our own. I would highly recommend him to an organization who needs a Lean educator and coach." - Jorgine Ellerbrock, Sr. Vice President, Operations, Gen-Probe Incorporated

"I've used EMS to implement Lean concepts at two different companies and they have always provided exceptional service. They supported my companies by conducting Lean evaluations, train-the-trainer, general employee training, implementation of 5s, and facilitating Kaizen events (both manufacturing and service). What makes them unique is that they are willing to tailor their Lean approach and material to any company or situation. It's not your typical "canned-Lean presentation" and, unlike several Lean consultants, they do not pressure for additional work. EMS will only provide the services that you need to be successful. They have never disappointed to provide results." - Kermit Stott, Sr. Director, Operations, Sequenom